## **Quality Policy**



Ashton Seals Ltd is a company dedicated to providing stockholding and supply of high quality sealing solutions and related products. Including: o-rings, gaskets, bespoke seals, fastenings, lubrication equipment and the manufacture of flat gaskets to customer specification. Working hand in hand with suppliers and customers to provide an innovative and reliable product based on continually improving quality principles for our joint commercial advantage.

All processes are carried out in a cost effective and timely manner, in accordance with the highest professional standards. While aiming for continual improvement and customer satisfaction, through the involvement and participation of all levels of personnel and other interested parties. To meet this commitment the organisation has documented, implemented and will maintain a quality management system which sets out to meet the requirements of BS EN ISO 9001:2015.

The prime object is providing a quality product and service through an adequately controlled quality management system. Including, the adoption of a process approach, allocating the necessary resources and the contribution of suppliers and partners.

Our quality objectives in line with policy include but are not limited to:

- Increasing sales
- Reducing customer concerns
- Zero accidents

We recognise that in order to achieve our objectives it will be necessary to encourage all personnel to develop a positive and proactive role in the decision-making processes.

All personnel are competent, understand this policy and are provided with adequate resources. They are trained as necessary in their personal responsibilities within the system and records of this are maintained.

This policy is approved by the undersigned, supported by all personnel within the organisation and displayed in prominent places throughout the building. It is reviewed during the management review meeting for suitability, effectiveness, addressing continual improvement and customer satisfaction.

Z.K.Fearnley

Managing Director